



## **Emergency Personnel Pagers For Individuals** **Effective 2004**

- ★ **Discount PAGER Rates for Individual Participants.**
  - ▲ RENTAL PAGER (includes pager, airtime & maintenance).
  - ▲ Credit Check required. Obtain form from Chief.
  - ▲ Two Year Agreement or Two Year Renewal
  
- ★ **Alphanumeric-Text - \$7.25/mo/2 years/billed qtr**
  - ✦ Alphanumeric/text paging service includes 8000 characters/mo. All additional characters in any given month are billed at \$.005 per character.
  - ✦ Northern Ohio coverage.
  
- ★ **Numeric Only - \$4.60/mo/2 years/ billed qtr**
  - ✦ Numeric rental paging service includes 250 numeric pages/mo. All additional pages in any given month are billed at \$.05 per message. Northern Ohio coverage.
  
- ★ **Statewide Ohio coverage:** Add \$2.00/mo
- ★ **Free Datacast:** News, Sports, Weather, Stock Market, Business News, Lottery, Horoscope (only available on text units)
- ★ **Loss, Stolen or Damaged Beyond Repair:** Text: \$75.00 Numeric: \$35.00
- **Obtain Emergency Department Services of Ohio Order Form from designated Responsible Account Representative.**

### **PROCEDURE:**

- Fill out form completely. **PLEASE PRINT.**
  - Make sure to **CHECK ON FORM** that new pager is to be billed to individual or indicate it is a two year renewal.
  - Note on form if any groups are to be included on pager and check off appropriate boxes. Datacast will be included unless it is crossed off.
  - Make sure to indicate if unit should be alpha/text or numeric only and a brand preference (Motorola or SunTelecom) Note: Sometimes a specific unit is not available and a substitute unit will be sent.)
    - An alpha/text unit will be sent if not specified.
  - Please designate what type of pager phone number needed. (Akron, Cleveland 216 or 440, Canton, Kent/Ravenna, etc.)
- Obtain Authorizing Signature from Chief or other authorized person.
  - (All orders **MUST** have this to be eligible for the program.)
- Fax form to **SUPPORT SERVICES 1-248-538-1428**
- A credit check will then be done. If OK for rental, order would be processed and shipped UPS to home address for receipt within 7-10 business days. Units are also available for purchase with discounted airtime. You will receive a letter if a rental is not possible.
- If you have a question on your specific order, please contact
  - Support Services via email - [mabas@sbc.com](mailto:mabas@sbc.com)
- Call Mary Rosenberg @ 330-384-8623 if you have any additional questions on the program/procedure.
- Ongoing pager equipment & service-related issues handled by **1-800-765-7243 for Individuals** on the Program.

Thank you for choosing SBC Paging.

*Confidential: For use only by Individuals affiliated with existing Government, City, Municipality, Police, Fire Departments or other approved accounts under Emergency Personnel Program offered by SBC Paging 03/13/08*